

GEORGE P. & SUSAN PLATT CADY LIBRARY

Patron Confidentiality Policy

Adopted by the Board: 07/21/2026

Confidentiality regarding your use of the library is governed by state and federal law and regulations as well as national and local policies. The Cady Library encourages users to learn more about your rights to privacy and how recent changes in federal laws affect those rights.

It is the policy of the Cady Library to keep confidential all information about your library use. Records containing this information will not be released or used in any way for non-library purposes except pursuant to a subpoena, court order, or where otherwise required by statute.

The Cady Library keeps the following information, which has been judged as necessary for the proper operation of the library:

- All information you provided on your library card application is kept as long as your library card is valid.
- Information regarding items you checked out is kept indefinitely, though it is not accessible by library staff.
- Information regarding items lost, lost and paid, items damaged and damaged items paid for, claims returned, overdue charges assessed and paid, charges assessed and waived is kept for three years.
- Information regarding e-mail reference queries is deleted monthly following statistical tabulations.
- Information about who has signed up for the Internet workstations is deleted at the end of each business day.
- Information regarding who has pre-registered for a public program is deleted following completion of the program.
- Information regarding who has enrolled in the summer reading program is deleted following completion of the program.

In addition to the information identified above, other information about your use of the library may be contained in computer and network logs that are required for the proper functioning of the library, and which follow standard industry practices. This information is purged as soon as possible and is never disclosed unless required by law.

Access to this information is restricted to library employees and employees of the Finger Lakes Library System who directly maintain the library's database. We will provide this information to others only when required by law.

Your Rights

- You have the right to inspect and receive a copy of the information about your library usage within 5 business days of your request.
- You have the right to request an amendment to the information if you believe the information to be incorrect or incomplete.
- Appeals regarding these policies may be directed to the Board of Trustees.

New York State Law 4509

Library records which contain names or other personally identifying details regarding the users of public, free association, school, college and university libraries and library systems of this state, including, but not limited to records relating to the circulation of library materials, computer database searches, interlibrary loan transaction requests, reference queries, requests for photocopies of library materials, title reserve requests or the use of audio visual materials, films or records, shall be confidential and shall not be disclosed except that such records may be disclosed to the extent necessary for the proper operation of such library, and shall be disclosed upon request or consent of the user or pursuant to subpoena, court order, or where otherwise required by statute.